

Setup of incoming calls from PSTN/GSM to DISA

- 1) Define DISA plan
- 2) Set up DISA message
- 3) Set up a ringing table for the PSTN/GSM line
- 4) Set up an item in DDI to ring table

Define DISA plan

First, specify what should be done with an incoming call. The calling party could just hear a welcome message and wait for operator. In this example, let's offer to select: 1 for Marketing (ext. 15), 2 for Sales (ext. 16), 3 for Accounting (ext.17).

If nothing selected, it will fall to the reception desk e.g. extension 11.

Set up DISA message

- Create a DISA message according to the parameters in manual, e.g. its name is Welcome.wav
- To upload DISA message, go to Global Data – Voice messages
- Load
- Put the created DISA message to the WAV folder
- Add the new message in the User part and select the new created DISA message
- Save (messages to OmegaLite)

Set up a ringing table for the PSTN/GSM line

- Go to External lines --- Ringing
- Select the tab (bottom of the page) of the appropriate PSTN/GSM lines (Note: Analogue lines are labeled "External").
- In the Tab selection table select **New** to create a ringing table for the selected external line.

DISA User2 (Welcome)

Wait 30

DISA End

Ring IL 11

Wait Forever

Hang up

Set up an item in DDI to ring table

Define what should be done if calling party dial DTMF digits 1, 2 and 3.

- Go to Numbering ---- DDI to ring table
- For each of selection numbers (1,2,3) create an entry in DDI to ring table. Here is how to do that for selection 1 (Marketing):

- DDI 1
- Create a new ringing table – in Selection list select **New**

Ring IL 15

Wait Forever

Hang up

This table example is related to extensions in the basic part of OmegaLite, not to VoIP extensions!