

Configuration & User Guide 2N Intercoms Integration for C•CURE 9000



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Part 1 Preface

The 2N Intercoms Integration user manual is for new and experienced security system users who want to learn to use this product for the C•CURE 9000 Security Management System.

1.1 Finding More Information

You can access C•CURE 9000 manuals and online Help for more information about C•CURE 9000 on the Software House Portal.

1.1.1 C•CURE 9000 Manuals

C•CURE 9000 software manuals are available in Adobe PDF format on the C•CURE 9000 installation media. You can access the manuals if you copy the appropriate PDF files from the C•CURE 9000 installation media Manuals\CCURE folder.

The available C•CURE 9000 Software House manuals are listed in the C•CURE 9000 Installation and Upgrade Guide.

These manuals are also available from the Software House Member Center website:

(http://www.swhouse.com/TechnicalLibrary/TechLibSW.aspx).

1.1.2 Online Help

You can access C•CURE 9000 Help by pressing F1 or clicking Help from the menu bar in the

Administration/Monitoring Station applications.



1.1.3 Conventions

This manual uses the following text formats and symbols.

Convention	Meaning
Bold	 This font indicates screen elements, and also indicates when you should take direct action in a procedure. Bold font describes one of the following items: A command or character to type, or A button or option on the screen to press, or A key on the keyboard to press A screen element or name
blue colour text	Indicates a hyperlink to a URL, or a cross-reference to a figure, table, or section in this guide.
Regular Italic font	Indicates a new term.
<text></text>	Indicates a variable.

The following items are used to indicate important information.

NOTE	Indicates a note. Notes call attention to any item of information that may be of special importance.
TIP	Indicates an alternate method of performing a task.
()	Indicates a caution. A caution contains information essential to avoid damage to the system. A caution can pertain to hardware or software.
STOP	Indicates a warning. A warning contains information that advises users that failure to avoid a specific action could result in physical harm to the user or the hardware.
0	Indicates a danger. A danger contains information that users must know to avoid death or serious injury.



Part 2 Introduction

This chapter introduces the 2N Intercoms Integration software that provides integration between the 2N Intercoms and C•CURE 9000 access security management.

2.1 2N Intercoms Integration Overview

The C•CURE 9000 2N Intercoms Integration product provides integration between the 2N Intercoms and the C•CURE 9000 Security Management System.

The C•CURE integration provides client components, server components and a Windows service. It is based on a standard C•CURE CrossFire integration and provides the following features:

- 2N Intercoms Editor
- Journal activity
- Event triggers based on server state

The integration driver acts as an interface between 2N Intercoms and the C•CURE access control system. The solution has one main data flow component:

Outbound JSON data (driver): The driver monitors 2N intercoms through the use of their JSON REST API. This allows the driver to retrieve the status of the devices and issue commands.





2.2 2N Intercoms Integration Components

The C•CURE 9000 2N Intercoms Integration product introduces the following object into the C•CURE 9000 database to facilitate the integration between 2N Intercoms and C•CURE 9000.

• 2N Intercoms – This represents the interface from C•CURE to 2N Intercoms where all connection parameters are set.

2.3 2N Intercoms Integration Utilization

2.3.1 Terminology

The table below lists some terms and definitions related to the C•CURE 9000 2N Intercoms Integration Product.

Term	Definition
2N Intercom	The configuration server object in C•CURE that represents the driver interface between C•CURE and 2N Intercoms systems. The server object is where all connection parameters are configured.
2N Intercoms Integration (2N Plugin for CCURE)	Represents the C•CURE 9000 integration driver

2.4 2N Intercoms System Configuration

Configuration of 2N Intercoms systems is described in Appendix 1 of this document. There are some environmental prerequisites for connectivity:

- API
 - API connection needs to be enabled on the intercoms.
- Firmware
 - Firmware needs to match the supported firmware. Please check the release notes for the supported firmware version.

2.5 C•CURE 9000 Configuration

The C•CURE 9000 Administration Workstation is used to configure C•CURE 9000 objects. You must configure the following objects in C•CURE 9000 for the 2N Intercoms Integration to function properly.

• 2N Intercoms Server objects.



2.6 Licensing the 2N Intercoms Integration Product

This integration has two licensing requirements:

2.6.1 C•CURE License

The 2N Intercoms Integration product is a licensed option for a C•CURE 9000 Server. You must purchase this license from Software House support to use the software. In an Enterprise architecture, the MAS and any SAS you wish to run the integration on must be licensed.

Only the server is licensed. You can have as many client connections as C•CURE is licensed for.

When you access the C•CURE 9000 License application on your C•CURE 9000 server, you can see if your license includes the Cruatech - 2N Intercoms - Integration product by running the C•CURE 9000 Licensing program (Start>All Programs>Tyco>C•CURE 9000>Licensing) and clicking the Options tab. If the Cruatech - 2N Intercoms - Integration product is selected, you have a valid license.

If you do not have a license for the 2N Intercoms Integration product, contact Software House to purchase a license.

2.6.2 2N License

The server component also requires 2N licensing applied. The license screen is part of the installation process:

🔀 2N - Integratio	in Setup X
License Confi Insert license o	guration ode to license text field and dick next to proceed.
<u>H</u> ardware:	VB01e088e2-b17d922f Copy
License:	
	< Back Next > Cancel

Note: Steps to obtain/install license are described in the Installation section.



Part 3 Installation

This chapter explains how to install and uninstall the 2N Intercoms Integration.

3.1 2N Intercoms Integration driver installation

- 1. Copy 2N-Intercoms-x.x.x.exe file to the local disk on the target C•CURE machine. The same installation file may be run on standalone, MAS and SAS C•CURE servers and C•CURE clients.
- From your local disk run 2N-Intercoms-x.x.x.exe as Administrator.
 2N -Integration Setup appears:



 Select the I agree to the license terms and conditions checkbox and click Install. The following window appears:

滑 2N - Integration Setup	– 🗆 X
	Welcome to the 2N - Integration Setup Wizard
	The Setup Wizard will install 2N - Integration on your computer. Click Next to continue or Cancel to exit the Setup Wizard.
	< <u>B</u> ack <u>Next</u> <u>C</u> ancel

4. Click Next.

If you are on a C•CURE server, the License Configuration screen appears:



2N - Integratio	n Setup	
License Confi	guration	
Insert license c	ode to license text field and click next to proceed.	
Hardware:	D6EB691AA5E3DC43FB04F105B651DBED1	Сору
License:		Browse
	< Back Nex	t > Cancel

- 5. Copy the Hardware Identifier using the Copy button and contact 2N Distributor to receive your license. Once you have received your license file, copy it onto the server and click Browse to the file path. Click Next.
- 6. The Destination Folder screen appears:

🕼 2N - Integration Setup		_		×
Destination Folder Click Next to install to the default folder	or dick Change to choo	se another.		
Install 2N - Integration to:				
C:\Program Files (x86)\Tyco\ Change				
	< <u>B</u> ack	<u>N</u> ext >	<u>C</u> anc	el

- 7. Click Next.
- 8. If the C•CURE server is on a domain, you will be prompted for Administrator credentials to proceed with installation. Enter Domain, Login ID and Password details. Click Next to proceed:

🖟 2N - Integration Setup		-		\times
Database and Service Co	nfiguration			-/
User credentials are required	to complete the installation			
			11 5 mm 12	Margh 2
Administrative rights on the s	erver are required.			
Please enter Administrative L	Jser's credentials.			
Domain:				
Login ID:		_		
Password:				
	r			
	< Back	Next >	Canc	el



9. The Ready to Install screen appears.



- 10. Click Install to start the installation.
- 11. The Installation Wizard Completed dialog box appears when the installation is complete.

2N - Integration Setup	- 🗆 X
	Completed the 2N - Integration Setup Wizard
	< Back Finish Cancel

Click Finish and then Close to complete the installation.



3.2 Starting the C•CURE 9000 Server Services

Prior to configuring a 2N Intercoms integration object, the CrossFire Framework Service and CrossFire Server Component Framework Service must be running.

To Start C•CURE 9000 Server Services

- 1. From the Start Menu, select Start>All Programs>Tyco>Server Configuration. Right-click on Server Configuration and select Run as Administrator. The C•CURE 9000 Server Management Application opens.
- 2. Click the Services tab.
- 3. If the Status is displayed as "Stopped" for the CrossFire Framework Service under Framework Services, click Start.
- 4. If the Status is displayed as "Stopped" for the CrossFire Server Component Framework Service under
- 5. Framework Services, click Start.
- 6. If the Status is displayed as "Invalid License" for the 2N Driver Service please contact your C•CURE representative to obtain a valid license.
- 7. After the CrossFire Framework Service and CrossFire Server Component Service display a status of "Running", start the 2N Intercoms Driver service.

🏶 Serve	er Configuration App	lication				-			
Services	ervices Server Components Database Settings Backup/Restore Journal Maintenance			Backup/Restore	Journal Maintenance				
Framew	ork Services								
	Stop D Lu V	ame: CrossFir atus: Runnin escription Pro ocation: C:\Pr ersion: 3.91.3	re Framewo 19 ovides sup rogram File 68.477	ork Service oport for applications (x86)\Tyco\Cross	ns using the CrossFire Fran Fire	nework technology.			
	Stop D	Name: CrossFire Server Component Framework Service Status: Running Description Provides Management of Server Components in the CrossFire Framework. Location: C./Program Files (x86)\Tyco\CrossFire Version: 3.91.368.477							
Extensio	n Services								
	Stop Stop	ame: 2N Driv atus: Runnin nabled: 🗹	er Service 19			Description Windows Service for 2N Driver Location: C:\Program Files (x86)\Tyco\Crossfire\ServerComponents Version: 1.0.1.2282			

When the CrossFire Framework Service, CrossFire Server and Component Framework Service and 2N Driver service display a Status of "Running", you can configure 2N Driver Service objects in the C•CURE 9000. You only have to enable these services once.

3.2.1 Remote SQL Configuration

If the integration is installed on a C•CURE 9000 system configured with a remote SQL server, please check the following directly after installation in the Server Configuration Application:

- 1. Navigate to the Database tab.
- 2. Find the NN.NextGenConnectedProgram.Objects entry, and confirm the Connection String is set to the remote SQL instance.

🏘 Se	ver Configuration Appli	cation						- 🗆 X		
Service	s Server Components	Database	Settings	Backup/Restore	Journal Ma	intenance				
Con	nection Strings							Connection Strings Encrypted 🗌		
N	mespace				Pr	rovider		Connection String		
CC	UREIDBadgeData				Sy	/stem.Data.	SqlClient	Data Source=CCURE29\SQLEXPRESS;Initial Catalog=ACVSCore;Integrated Secu ^		
Co	nnectedPro.Common.HE	OVR.Objects			Sy	/stem.Data.	SqlClient	Data Source=CCURE29\SQLEXPRESS;Initial Catalog=ACVSCore;Integrated Secu		
Co	nnectedPro.Common.Vie	deoEdge4.O	bjects		Sy	System.Data.SqlClient Data Source=CCURE29\SQLEXPRESS;Initial Catalog=ACVSCore;Integrated S				
JC	Unified.Common.DataS	erviceLayer			Sy	/stem.Data.	SqlClient	Data Source=CCURE29\SQLEXPRESS;Initial Catalog=ACVSCore;Integrated Secu		
JC	Unified.Common.Securi	ty			Sy	/stem.Data.	SqlClient	Data Source=CCURE29\SQLEXPRESS;Initial Catalog=ACVSCore;Integrated Secu		
JC	Victor.Common.TycoAl.	Objects			Sy	/stem.Data.	ata.SqlClient Data Source=CCURE29\SQLEXPRESS;Initial Catalog=ACVSCore;Integrated			
JC	victor.Common.VictorO	bjects			Sy	/stem.Data.	SqlClient	Data Source=CCURE29\SQLEXPRESS;Initial Catalog=ACVSCore;Integrated Secu		
JC	JCI.victor.Server.DataServiceLayer				Sy	System.Data.SqlClient Data Source=CCURE29\SQLEXPRESS;Initial Catalog=ACVSCore;Integrated Se				
N	NN.NextGenConnectedProgram.Objects				Sy	System.Data.SqlClient Data Source=CCURE29\SQLEXPRESS;Initial Catalog=ACVSCore;Integrate				
So	SoftwareHouse.CrossFire.Common.AuditDbObjects				Sy	/stem.Data.	SqlClient	Data Source=CCURE29\SQLEXPRESS;Initial Catalog=SwhSystemAudit;Integrate		
So <	twareHouse.CrossFire.C	ommon.Clie	ntInterface	Layer	Sy	/stem.Data.	SqlClient	Data Source=CCURE29\SQLEXPRESS;Initial Catalog=ACVSCore;Integrated Secu \checkmark		



3.3 Uninstalling the 2N Intercoms Integration

This section describes how to uninstall the 2N Intercoms integration from the Server computer and Client computers in your security system.

The Uninstall process removes all software components that were installed on the computer by the 2N Intercoms Integration installation.



Please be advised that the 2N Intercoms Integration uninstall will shut down the C•CURE 9000 services. Therefore, the 2N Intercoms Integration uninstall should be planned accordingly.

NOTE Uninstalling this integration does not automatically remove 2N Intercoms specific database objects.

To Uninstall the 2N Intercoms Integration

- 1. From the Windows Start menu, select Control Panel>Programs and Features.
- 2. In the list, click on 2N Intercoms Service C•CURE Integration to highlight it.
- 3. Click the Uninstall button above the list.
- 4. Press OK to stop all Tyco services automatically.
- 5. Note: CrossFire Framework Service and CrossFire Server and Component Framework Service will need to be restarted manually using the Server Configuration Application



Part 4 C•CURE 9000 Enterprise Architecture Consideration

This chapter provides guidelines on configuring C•CURE 9000 Enterprise Architecture configuration. If you are configuring C•CURE for a standalone installation, then this next section can be ignored and you can move on to the Hardware Tree chapter.

4.1 Enterprise Architecture Consideration

The Enterprise Architecture provides administrators with the ability to view and manage all aspects of access control and security from one application - the Administration Workstation on a Master Application Server, or MAS. From this vantage point, you can:

- View and edit 2N Intercoms server objects
- View server states

Because the Connected Program Kit integrations do not support data synchronization in an Enterprise Architecture system, an integration can only run on a standalone C•CURE 9000 server or a Satellite Application Server, or SAS within an enterprise. An integration that can run on a system in an Enterprise Architecture must be specifically built to prevent unintended data synchronization with the Master Application Server.

4.2 Installation Order

The 2N Intercoms installation must be performed in the following way in an Enterprise Architecture:

- 1. Install the 2N Intercoms on the MAS server first.
- 2. Install the 2N Intercoms on required SASs.
- 3. Ensure all enterprise servers have the same 2N Intercoms version installed (must be identical.)
- 4. If removing or upgrading the integration, perform the above steps in reverse order; uninstall the server version from the SASs first, then remove the client from the MAS.

4.3 Intercom Configuration in an Enterprise Architecture

When creating an intercom in an Enterprise architecture there are some important factors to consider:

- You cannot create a 2N Intercom object on the MAS server partition.
- You cannot create a 2N Intercom object on the Global partition of a MAS or a SAS.
- An Intercom may only be created locally on a SAS which has the integration installed. This will not work if configured on the SAS-partition of the MAS; (after successful configuration the Hardware Tree of the MAS will be populated normally when viewing this SAS's partition.)
- You cannot add 2N Intercoms objects to a map from the MAS. 2N Intercoms servers may only be configured on a map from the appropriate SAS. Once configured, the objects will be visible on the map from the MAS.
- A master station may only be associated with one server in an Enterprise architecture. This may be the MAS, or a connected SAS with the 2N integration installed.

4.4 Creating an Intercom

To create an Intercom in a MAS/SAS environment carry out the following steps:

- 1. On a SAS with the full integration installed, Right-click a folder in the Hardware Tree and select 2N Intercom/New.
- 2. Fill out the appearing form, following General tab Definitions. Save and Close.
- 3. The Hardware Tree of the SAS, and MAS will show the 2N Intercoms server.

NOTE The same 2N Intercoms server configuration on different SASs will be treated as separate objects by the integration. A 2N Intercoms configured on SAS1 will not be visible on SAS2.



NOTE Creating and configuring the Intercom, and discovering devices for the Intercom must be carried out directly on a SAS with the full integration installed.

4.5 MAS and SAS Actions

Once the 2N Intercoms are configured on the SAS and map objects configured as required, the integration operates in a similar way to a standalone server in an Enterprise Architecture in C•CURE.



Part 5 C•CURE Hardware Tree

This chapter explains how to use the 2N Intercom integration within the C•CURE 9000 Hardware Tree Pane.

5.1 Hardware Tree Pane

The Hardware Tree displays a tree structure that shows how you have configured the integration objects on the C•CURE 9000 system. For the 2N Intercoms integration, the 2N Intercoms group, and the servers appear in the tree.





Part 6 2N Intercoms Configuration

This chapter explains how to configure the 2N Intercoms in C•CURE 9000.

6.1 2N Intercoms Overview

The Intercom object represents a connection to the 2N Intercom. If intercoms are appropriately configured, they may be auto-discovered on the network by the 2N Integration. Auto-discovery will occur each time the driver is restarted. Any 2N intercoms discovered on the network will appear in the first folder of the C•CURE Hardware tree (this is typically Company Name, but may be edited to rename).

- NOTE 1 Auto-discovery only supports the device name and IP address. Username, Password, Authentication Type and DTMF Code fields will need to be additionally configured for auto-discovered intercoms. Master stations do not support auto-discovery.
- NOTE 2 2N IP Intercoms as well as Master Stations must be configured prior to be used with the CCure. Please see Appendix 1 of this document for more details.

6.2 2N Intercom Tabs

The 2N Intercom Server pane consists of two active tabs:

- General Tab
- Triggers
- State Images

6.3 Accessing the 2N Intercom Server Pane

This section explains how to access the 2N Intercom Server Pane.

6.3.1 To Access the 2N Intercoms Server Pane

- In the Hardware Pane of the Administration Workstation, select New, and create a 2N Intercoms folder.
- Right click and select 2N Intercom from the context menu.



6.4 Creating a 2N Intercom Object

This section describes how to create a 2N Intercom Object.

- 6.4.1 To Create a 2N Intercom
 - NOTE If the installation is carried out in an Enterprise environment, please refer to the Post-Installation in an Enterprise Environment section using General tab definitions table for reference.
 - 1. In the Hardware Tree of the Administration Workstation, right click the 2N Intercoms folder and then right click on 2N Intercoms icon.



- 2. Select New.
- 3. Configure the following settings:

Field	Details
Use SIP Proxy	Check this checkbox if you wish to use SIP protocol for the intercom – IP PBX is used in the network and the device is to be registered to it and call through it.
SIP Number	(Read-only) The SIP number the device is registered with. Technically, its Intercom Phone Numbers (ID) as configured in the device.
Host	Enter the Intercom API URL to start the service on. Example: https://192.168.170.151/
Username	The user name for the REST client to use for authentication. This setting must match the API setting in the device.
Password	The password for the REST client to use for authentication. This setting must match the API setting in the device.
Device Type	Endpoint/Master station. Master station supports 2N® IP Phone D7A devices. The rest of the devices should be considered as endpoints.



Auth Type	Basic/Digest/None as per Intercom's configuration.
DTMF Code	Enter the DTMF code to that will be used to open the C•CURE door associated on the triggers tab. Only applicable for 2N Devices.
	This Code must match with "Switch Code" in 2N intercom configuration and "Unlock PIN" in 2N Master Station configuration.
Workstation	Enter the workstation PC name as described in the workstations of C•CURE that the device is associated with. Only applicable for master stations.

4. Click Save and Close to complete the configuration.

6.5 Deleting a 2N Intercom Object

This section describes how to delete a 2N Intercom Object.



Please be advised that deleting a 2N Intercom object won't affect linked objects such as C•CURE events and C•CURE journal messages. Even though a 2N Intercom object is not present, C•CURE objects remain in place allowing historical data and events to be viewed.

6.5.1 To Delete a 2N Intercom Object

- 1. In the Hardware pane, under the 2N Intercoms folder, select the 2N Intercom Object.
- 2. Right click and select Delete from the context menu.
- 3. Confirm the delete operation by pressing Yes, then OK.



6.6 General Tab

The General Tab enables the user to view and edit basic information about the 2N Intercom server object.

2N Intercom -	2N IP Verso.54-2517-951	4		-	
Save and Close	🔚 Save and New 🔛 Sa	ive			
	Name: 2N IP Verso 54	-2517-9514			
D.	anariation: 2011D View				
D	2N IP Verso				
					~
General T:					
General Inggen	s State images				
	Use SIP Proxy: 🔽	SIP Number: 4766259484			
	Host: ht	tps://192.168.170.151/			
	Username: ad	lmin			
	Password:	•••			
	Device Type: E	ndpoint	\sim		
	Auth Type: D	igest	\sim		
	DTMF Code:	00			
	Status:				
	Connection State:	Online			
	Call State:	ldle			
	Tampered State:	Tampered			
	Registered State:	Registered			
	DTMF State:	De-activated			
	Switch State:	False			
	Current Event:	No Event			



6.6.1 General Tab

The following table provides the fields and button definitions on the General Tab:

Field	Details
Use SIP Proxy	Check this checkbox if you wish to use SIP protocol for the intercom – IP PBX is used in the network and the device is to be registered to it and call through it.
SIP Number	(Read-only) The SIP number the device is registered with. Technically, its Intercom Phone Numbers (ID) as configured in the device.
Host	Enter the Intercom API URL to start the service on. Example: https://192.168.170.151/
Username	The user name for the REST client to use for authentication. This setting must match the API setting in the device.
Password	The password for the REST client to use for authentication. This setting must match the API setting in the device.
Device Type	Endpoint/Master station. Master station supports 2N® IP Phone D7A devices. The rest of the devices should be considered as endpoints.
Auth Type	Basic/Digest/None as per Intercom's configuration.
DTMF Code	Enter the DTMF code that will be used to open the C•CURE door associated on the triggers tab. Only applicable for 2N Devices. This Code must match with "Switch Code" in 2N intercom configuration and "Unlock PIN" in 2N Master Station configuration.
Workstation	Enter the workstation PC name as described in the workstations of C•CURE that the device is associated with. Only applicable for master stations.





6.6.2 Triggers Tab

The Triggers tab is used to configure actions generated in 2N Intercoms to trigger events in C•CURE. Events may be configured in C•CURE for 2N intercoms, which may then be subsequently be triggered by the appropriate state change for a given intercom.

Following 2N Intercom Events can be used for triggering:

📕 2N li	ntercom - Front - 2N	l Style			_	
📙 <u>S</u> ave a	and Close 🔚 Save ar	nd Ne <u>w</u> 🔚 Sa <u>v</u> e				
	<u>N</u> ame:	Front - 2N Style				
	Description:					^
						¥
		✓ Enabled				
Gener	al Triggers State ima	ages				
* <u>= A</u>	dd 📑 🕁 <u>R</u> emove					
	Proper	ty	Value	Action	Deta	ails
	Call State		ldle	Activate Event	Watchlist Che	ck-in Journ
J	Call State		Calling	Activate Event	Watchlist Che	ck-in Journ
•	Call State		On Call	~		
	Call State		On Hold			
	Connection Status		Offline			
	Connection Status		Online			
	Connection Status		Locked			
	Device Current Even	t	Input Changed			
	Device Current Even	t	Output Changed			
	Device Current Even	t	Motion Detected			
	Device Current Even	t	Noise Detected			
	Device Current Even	t	Audio Loop Test Faile			
	DTMF State		Activated			
	DTMF State		De-activated			
	Registered State		Unregistered			
	Registered State		Registered			
	Switch State					
	Switch State		\checkmark			
	Tampered State		Tampered			
	Tampered State		Not Supported			

6.6.3 To Create a Custom Event

To create a custom event in C•CURE, carry out the following steps:

- 1. Log into the Administration Workstation.
- 2. Navigate to Configuration. Select Event from the drop-down, click New:



Configuration «
🛐 New 🔻 Event 🗸 🗸 🗸
Search
Quick
Enabled:
Name:
Template:
Advanced
X Options & Tools
Video
👉 General Purpose Interface
Configuration

3. The New Event window appears:

👔 Event -										-		×
Save and	Close 🔚 Save a	nd New 🖹	Create Co	ру								
												_
	Name:											
	Description:										1	
												/
		Enabled		Partit	ion: Defa	ult						
		Mainten	ance Mode									
General	Acknowledgemen	t Overdue	Messages	Action	Assess C	Configuration	Prede	efined Lo	g Message	es Groups	User Def	4 +
			-			-						
Defa	ult state											
Priorit	ty											
	Medi	um low				\sim	75					
-												
Even	it timing	A		0	•	A . 0		(1		>		
		Activation	delay time:			• : •	•	(nours :	mins : se	cs)		
		Min activ	ation time:	0	- : 0	÷ : U	•	(hours :	mins : se	cs)		
Sche	duling											
	-	Activate on	Schedule							~		
		Activate on	Schedule.									
		Arm on	Schedule:							× .		
										~		
		In I	ime Zone:									
Мар	Link											
			Map:							. v		
Contr	roller											
	Downlo	ad to compat	ible controll	ler:						··· ·		
Dialu	p			۲	Never							
				Õ	Activation	Only						
				0	Activation	n and Deactiv	vation					

4. Assign a name for the Event you wish to create, e.g., "2N Intercom – Offline". Check the Enabled and Armed checkboxes:



🗾 Event - 2N Intercom - Of	fline				-		\times
🔚 Save and Close 🔚 Save an	d New 📄 Create C	ору					
Name:	2N Intercom - Offline						
Description:						^	1
						~	
Ę	✓ Enabled Maintenance Mode	1					
General Acknowledgement	Overdue Messages	Action Assess	s Configuration	Predefined Log Messages	Groups	User Def	• •
Default state ☑ Armed							
Priority	n low		~	75			

- 5. Change the Priority of the event from the drop-down, if required.
- 6. Navigate to the Acknowledgement tab. Check the Send State Changes to Monitoring Station tab:

📓 Event - 2N Intercom - Offline — 🗆 🔿							×		
📙 Save and Cl	ose 📔 Save an	d New 👔	Create Co	ру					
	Name:	2N Intercor	n - Offline]
	Description:							^	
								\sim	
	Đ	Enabled							
	[Mainten	ance Mode						
General Ac	cknowledgement	Overdue	Messages	Action	Assess Configuration	Predefined Log Messages	Groups	User Def	•
Options									
Send	d state changes to	Journal							
⊡ 9	Send state change	es to Monito	ring Station						

- 7. You may optionally configure the event to require Acknowledgement, Clearing and a combination of requiring log messages from the C•CURE operator:
 - a. In this example, the event configured will clear automatically once the state becomes Inactive, e.g., when the 2N Intercom comes back online.
- 8. Click Save and Close. The Event is saved.
- 9. Repeat the above steps for any additional 2N Events required on the system.
- NOTE The example described above shows how to create a self-clearing C•CURE Event, meaning the Event will close automatically once the Event state becomes Inactive. For a detailed description of the other settings available in the Acknowledgment tab, please see the C•CURE documentation.



6.6.4 Configuring 2N Event Triggers

Once the required Events are created for the 2N intercoms, Triggers may be created in the intercom objects which will trigger the events based on the state changes logged in the C•CURE journal. The following example shows how to create an Event Trigger for an offline 2N intercom in C•CURE:

- 1. Open a 2N intercom to edit from the hardware tree.
- 2. Go to the Triggers tab and click Add.
- 3. The following table shows the columns in the Triggers tab and their definitions:

Term	Definition
Property	Specifies 2N Intercom property.
Value	Specifies property value.
Action	Action to be taken when property gets changed.
Details	C•CURE event or door name.

- 4. For a 2N Intercom Offline event, configure the Trigger columns as follows:
 - a. Property Connection Status
 - b. Value Offline
 - c. Action Activate Event
 - d. Details 2N Intercom Offline (this is configured by pressing the '...' button next to the Event field)

■ 2N Intercom - 2N IP Verso.54-2517-9514 —				
🔚 Save and Close 🔚 Save and New 🚪	Save			
Name: 2N IP Ver	0.54-2517-9514			
Description: 2N IP Vers	0		~ ~	
General Triggers State images	d			
Part Add and a Remove				
Property	Value	Action	Details	_
M Connection Status	Offline	Activate Event	 2N Intercom - Offline 	

- 5. Repeat the process for all events you wish to configure for the device.
- 6. Save and Close the intercom.

The configured events will appear in C•CURE's Event Viewer for the intercom when triggered:

💐 Event Viewer (No action, Pending Ackn	owledge)		
🚡 差 🚖 🐺 🔂 🚔 😭 🌶	🍝 🍂 🔊 🖄 🔬 🔊	ð 10 16 16 16 16 16 16 16 16 16 16 16 16 16	6 B
Date - Time	Name	Priority Active Causes Count	Activity
31/01/2022, 13:22:26	2N Intercom - Offline	75 1	

In addition to logging the state change, the C•CURE journal will now also show the configured event is now Active, detailing which device triggered the event:





If configured as a self-clearing event as described above, once the event becomes Inactive (the intercom comes back online in this example) – the event will close:

🛃 E	vent Viewer (No action, Pending Ack	(nowledge)			
*	🛃 🚖 🔻 🖬 🖨 😭	🔊 🗖 🚡 🛣 🦽 🔊	8 10 16 1		6
	Date - Time	Name	Priority Activ	e Causes Count	Activity

Similar to the event's activation, the journal will now also log the event's deactivation:

31/01/2022 13:26:38	Event '2N Intercom - Offline' is inactive.
---------------------	--

6.7 State Images Tab

The State Images tab shows the default images for different hardware states for 2N Intercoms. These images can be customized with any .JPG file.

6.7.1 Customizing State Images

- 1. Double-click the existing image. A Windows Open dialog box appears, allowing you to browse for a folder in which you have placed replacement images.
- 2. When you locate the replacement image, select it and click Open to replace the default image with this image.
- 3. When you are done editing the device, click Save and Close to save the configuration.

General Triggers State images	
State	Image
Unknown	
Offline	•
Online	•
Locked	•
Idle	•
Calling	
On Call	N.
On Hold	v

6.7.2 Restore a Default State Image

You can restore the default state image for any of the states of a server object.

To Restore the Default State Image:

- 1. From the State Images tab, select an existing image.
- 2. Right-click the image and select Restore Default.
- 3. Click Save and Close to save the configuration.



Part 7 Call Management

This chapter explains how to manage calls for 2N Intercoms in C•CURE 9000. Commands may be issued for intercoms from the Hardware tree, Dynamic view, or from a map. Right-click the device or icon to see a list of commands for intercoms. The following table shows the commands available for 2N intercoms.

Term	Definition
Call	Initiates a call to the selected device from the master station associated with the C•CURE workstation.
End Call	Ends any active calls on the selected device.
On Hold	Places an active call on hold. Only supported for master stations.
Resume Call	Resumes a call on hold. Only supported for master stations.
Connect Devices	Initiates a call from the selected intercom. When selected, you will be prompted for an intercom to initiate the call to.

7.1 Hardware Tree

Once 2N intercoms are configured in C•CURE, they will be available for selection from the Hardware tree. Right-clicking an intercom from here will invoke the call options:



7.2 Dynamic View

The Dynamic view in C•CURE shows a list of configured intercoms. Intercom states including connection and call states may be viewed for each intercom from this view. To access the Dynamic view, double-click the parent 2N Intercoms icon from the hardware tree:

2N Intercom × +							
Views - 60 😴 🕒 🖨 🔁 🍸 🕫 🕼							
Drag columns to group by here							
Name	Connection Status	Call State					
Master station	Online	ldle					
2N IP Verso.54-2517-9514	Online	Idle					
2N IP Force.54-2579-1499	Online	Idle					

Right-click an intercom from the list to invoke the call options:





To customise columns in this view, right-click the top of the table and select the columns you wish to display:





7.3 Maps

Calls for 2N intercoms may be managed from a C•CURE map. Please see the <u>Map Configuration</u> section in this document for details on configuring intercoms on a map.





Part 8 Unlocking a C•CURE door on DTMF Activation

The integration may be configured to trigger a C•CURE door to open when a DTMF code is sent to the device. To configure such an action, carry out the following steps:

- 1. Open a 2N intercom to edit in C•CURE.
- 2. Ensure the correct DTMF code required is configured on the General tab for the intercom.
- 3. Go to the Triggers tab and click Add.
- 4. Configure the Trigger columns as follows:
 - a. Property DTMF State
 - b. Value Activated
 - c. Action Unlock Door Action
 - d. Details (select the C•CURE door you wish to trigger the open action on from the bottom field)
- 5. Save the configuration.

2N Ir	ntercom - 2N IP Ver	so.54-2517-9514			_		>
Save a	nd Close 🔚 Save a	nd New 🔚 Save	•				
	Name:	2N IP Verso.54-2	517-9514				
	Description:	2N IP Verso					
Gener	al Triggers State im	Enabled ages					
* = A	dd 🗧 🚽 Remove						
	Property	У	Value	Action		Details	
			Activated	Unlock Door Action	L Test Do	or	

NOTE DTMF Activation is supported on physical doors configured in C•CURE only. Simulated doors are not supported for DTMF actions. Please ensure the iSTAR Driver Service is running on the C•CURE server if you wish to use this feature.

When the DTMF code is entered on the Master station, this will trigger a Momentary Unlock action for the C•CURE door, shown in the journal:

2	31/01/2022 12:55:27	2N Server (Master Station 2) Call Status: 'On Call'.
2	31/01/2022 12:55:32	2N Server (2N IP Verso.54-2517-9514), Door opening requested by Master Station.
2	31/01/2022 12:55:32	2N Server (2N IP Verso.54-2517-9514) Current Device Event: 'Output Changed - Active'.
2	31/01/2022 12:55:32	2N Server (2N IP Verso.54-2517-9514) Switch Status: 'Activate'.
~	31/01/2022 12:55:33	Manual action by 'Local System': momentarily unlocked iSTAR Door 'Test Door'.
2 ⁶ 2	31/01/2022 12:55:33	iSTAR Door 'Test Door' is momentarily unlocked.
2	31/01/2022 12:55:36	2N Server (2N IP Verso.54-2517-9514) Current Device Event: 'Output Changed - Inactive'.
2	31/01/2022 12:55:36	2N Server (2N IP Verso.54-2517-9514) Switch Status: 'Inactive'.
2	31/01/2022 12:55:38	iSTAR Door 'Test Door' is locked.

If an incorrect DTMF code is entered into the Master Station, this will also be journaled and the door will not be opened:





Part 9 Map Configuration

2N intercoms may be added to a map in C•CURE, where calls can be initiated, held and terminated and call states may be monitored. To add a map to C•CURE, carry out the following steps:

9.1 Configuring a map

1. In the Administration Workstation, select Data Views, and Maps from the list:



2. Click New. The New Map screen appears:

🛗 Maps -	-		×
🔜 Save and Close 📔 Save a	nd New 📙 Save 📭 Create Copy		
Name:			
Deserieties			
Description:		^	
	Default tooltip text for property Description.	~	l
Search			
×	🗸 👔 👔 28% 👽 🕞 🕁 🖌 Fill on load Alarm Zoom None 🔪 🔛 🔯 📷 A 📊 🖸 Show map in map Active layer: LayerU 🗡 🔐 💟 Hover	_	Ŧ
			<u>^</u>
		>	~
	Name Datatype Layer X Y Scale X Scale Y Bounding Ellipse Angle		

3. Press the button to import a map image. In the appearing window, click the button to browse the computer for a map:



Select Drawing File		-		×
			La	ayers
Select your drawing file by	clicking the '' bu	tton above.		
Export to file	Refr	esh Impo	ort C	ancel

4. Once you have selected the map image, click Import:

Select Drawing File		-		×
C:\Users\Administrator\Downloads\Maps\shop floor plan.jpg	9		La	ayers
Perchert	·	_		
	245	Secure		
		dinity		
		Apple 1		
	ndured:3de	hansaaa		
		2		
Export to file	Refresh	Import	: C	ancel

5. In the main map editor window, click the 🖭 button to add objects to the map. The Icon Selector section appears:



6. Select 2N Intercom. An intercom icon is dropped on the map:





7. Drag the icon to the desired position on the map, then right-click the icon and select Drop on map. The Icon Editor section appears:

Мар	
27% 🖓 🕀 🗨	con Editor larm Zoom None 🕤 🔛 🖾 🖬
Assign data object	^
5	select object
	Denim Folding
	22
	Gen Conh
	(Report
	Dressing Rodee
	Accessory Rack
	Drevising Room
	Dressing Room
	Fastmari/Sala
	le une de la constante
	eewi See
	Mannoquine Contraction
	U Window Display
	×
	OK Cancel
Name 🛛 Datatype 🗌 Layer 🛛 Layer0 🛛 X	960.00 Y 960.00 Scale 2 011 1 011 19

8. Click Select object. A list of configured intercoms appears:



Select Type: 2N Intercom Name starts with: Search S	bject Selection			
Name starts with: Search Image columns to Group by here Image columns to Group by here Name Image columns to Group by here Image columns to Group by here Image columns to Group by here Image columns to Group by here Image columns to Group by here Image columns to Group by here Image columns to Group by here Image columns to Group by here Image columns to Group by here Image columns to Group by here Image columns to Group by here Image columns to Group by here Image columns to Group by here Image columns to Group by here Image columns to Group by here Image columns to Group by here Image columns to Group by here Image columns to Group by here Image columns to Group by here Image columns to Group by here Image columns to Group by here Image columns to Group by here Image columns to Group by here Image columns to Group by here Image columns to Group by here Image columns to Group by here Image columns to Group by here Image columns to Group by here Image columns t	Select Type:	2N Intercom		
Image Columns to Group by here Description Name A Description Image Columns Image Columns Descripticoluna<	Name starts with:			Search
Drag columns to Group by here Description Name Дессирание Image: Image	267			
Name Description Image: Description Image: Description Image: Descriter Image: D	Drag columns to Group by here			
Image: Constant of the second secon	Name	Δ	Description	
2N IP Force.54-2579-1499 2N IP Force 2N IP Verso.54-2517-9514 2N IP Verso Waster station Yealink T58				
2N IP Verso.54-2517-9514 2N IP Verso Vlaster station Yealink T58	2N IP Force.54-2579-1499	2N IP Force		
Master station Yealink T58	2N IP Verso.54-2517-9514	2N IP Verso		
	Master station	Yealink T58		

- 9. Select the intercom and click OK. The intercom is added to the map.
- 10. Repeat the process for every intercom you wish to add to the map.



9.2 Map annunciations

C•CURE supports annunciations for objects placed on a map. For example, an intercom may be configured to turn red on a map if it goes offline:



9.2.1 Configuring map annunciations

To configure annunciations for intercom icons, follow steps 1-8 of the previous section. Alternatively, right-click an existing icon in the map editor to invoke the Icon Editor section. Scroll down to the bottom of the pane to the Assign Alerts section:

Мар							
	Icon	Editor Jam Z	oom None ~				
Confirm action							
Assign Show context menu -							
Show context menu							
Assign Images							
,							
Include icon shadow	,		Donim P	review ^{Folding}			
	2						
Assign popup text	-						
Static text				Cash Register			
Font size	Dres						
12	_	_		v			
	Com.		end				
	Ro	m		review			
Assign alerts							
Property Alert Status	Annunciation Col	or					
MonitorState Unknown S	iolid Non	Preview					
MonitorState Offline	Pulse Y	Preview					
MonitorState Online S	Solid Non	e Preview					
MonitorState Locked S	Solid Non	Preview					
MonitorState Idle S	solid Non	Preview					
MonitorState/Calling S	Non Non	Preview					
MonitorState On Hold S	Solid Non	Preview					
		1 TELLEW	_	_			
Reset to default value							
				, ~			
			ОК	Cancel			
			Layer	P			



The following intercom states may be represented by annunciations on a map:

- Unknown
- Offline
- Online
- Locked
- Idle
- Calling
- On Call
- On Hold

Configure each intercom for annunciations as required. When you are finished, save the map.



Part 10 C•CURE 9000 Alerts and Journaling System

This chapter explains 2N Intercoms alerts handling by C•CURE 9000 Journaling System

10.1 Journaling Overview

2N Intercoms server connection alerts detected in the integration are generated as C•CURE 9000 Journal messages.

C•CURE 9000 Journal messages may be monitored and respectively handled by the operator in the Activity Monitor window of the Monitoring Station. Depending on requirements users are also enabled to setup respective triggers/actions to be taken once a 2N Intercoms alert is triggered. This means C•CURE alerts may be raised accordingly.

10.2 Accessing Event Viewer and Activity Monitor

This section describes how access Event Viewer and Activity Monitor in the Monitoring Station.

10.2.1 To Access Activity Monitor

- Login to Monitoring Station.
- On top of the Window select one of available Application Layouts tabs (default: DefaultApplicationLayout)
- Select "Dual phase event acknowledgement layout" to have all available views in place.

Event Viewer along with Activity Monitor window:

M CICONE SOUD-1	C-Cruc ann - Moultauu araanii (Yaaniin sustas) (Man-wizanyashan)							
<u>Operator</u> <u>Help</u>								
app layout	Default App	slicationLayout Defau	It View 1 Default View 2 Dual phase	event acknowledgement la	yout			
63 Minu Brafa								
Evalues Bas		Course Manager Courses	which we do not set the Decident Astronomy	days David and Class			-	
Explorer bar	*	E Verk Viewer - E Verks	which require no action, Pending Acknowle	ioga, hanong ciaal				
Non Hand	~ Â	<u>₹ ≛ ≵ ₹</u>	📅 🚔 😂 🎮					
Hon Hard	^	Date - Time	Name	Priority	Active Causes Count	t Activity		
Doors								
Reports								
👬 Dynamic V	i.							
Operators								
Ranual Ac	L E							
Events								
Maps								
Ch Groups								
Elevators								
Areas								
Intrusion Z								
Hardware	~							
Controllers								
inputs								
💡 Outputs								
Readers								
Application								
Swipe and Show	4							
		Activity Viewer						
	-		50 📑 Dd					
		Date - Time	Activity					

10.2.2 Interpreting Journal Messages

Each journal message provides minimum information enabling users to identify the 2N Intercoms system. It also provides details about the C•CURE 9000 object owning the journal message. Information about the corresponding object may be accessed by double-clicking on recorded message header (see image below). Alternatively users may popup details by right clicking on message and selecting Edit option from the context menu.



10.2.3 Journal messages supported

- Status message (Online, Offline, Locked)
- Call State messages (Idle, On Call, Calling, On Hold)
- Device Events (Input Changed, Output Changed, Motion Detected, Noise Detected, Audio Loop Test Passed/Failed)
- Registered state messages (Registered, Unregistered, No PBX)
- Tampered state messages (Tampered, Secured, Not Supported)
- DTMF State messages(Activated/De-Activated)



Part 11 Troubleshooting the 2N Integration

This chapter explains how to troubleshoot any issues with the 2N Intercoms Integration.

lssue	Troubleshooting steps
2N Intercoms Offline	 Ensure the intercoms are online and accessible on the network. Ensure all prerequisites have been carried out. See <u>2N Intercoms System</u> <u>Configuration</u> section. Check the intercom connection parameters are correct in 2N Intercom object in C•CURE. Check Windows Event Viewer for 2N Intercoms Integration errors on the C•CURE server To change Event Viewer Logging level for the driver service: Edit the driver service config file (<i>C:\Program Files</i> (x86)\Tyco\CrossFire\ServerComponents\NN.NextGenConnectedProgram.Server.e xe.config) Set the EventViewerLogLevel parameter and restart the driver service.



Appendix 1 – Configuration of 2N devices

1. Introduction

2N provides a range of intercom products supporting a flexible deployment with or without a central SIP exchange. This integration with C•CURE 9000 access control system allows 2N intercoms to be added to the C•CURE 9000 system giving operators the ability to control 2N intercom calls as well as receive 2N intercom events in the C•CURE 9000.

2. System overview

The 2N Integration communicates over REST APIs directly to each device.

The port will depend on the configuration: non-SSL port 80 (HTTP) or SSL port 443 (HTTPS) outgoing connection from C•CURE 9000 to the 2N intercoms.

3. 2N Intercom basic configuration and prerequisites

There are several configurations needed to get 2N IP Intercoms working and calling with 2N Master Station.

3.1.LAN Connection Setting - 2N IP Intercom

2N IP Intercoms must use static IP addresses to communicate in direct mode – without the central SIP exchange.

Automatic IP address retrieval from the DHCP server is set by default in the 2N IP intercoms. Thus, if connected to a network in which a DHCP server configured to assign IP addresses to all new devices is available, the intercom will obtain an IP address from the DHCP server. The intercom IP address can be found in the DHCP server status (according to the MAC address given on the production plate).

Now enter the intercom IP address into your favourite browser. We recommend you use the latest Chrome, Firefox or Internet Explorer 9+ versions. 2N IP intercom is not fully compatible with earlier browser versions.

Use the name: admin and password: 2n (i.e., default reset password) for your first login to the configuration interface.

The intercom requires a password change upon the first login. Strong passwords are only accepted - eight characters at least including one capital letter, one small letter and one digit.



For security reasons you are requested to change password to non-default value.
Password must be at least eight characters long containing at least one uppercase letter, one lowercase letter and one numeric character. New Password Confirm New Password
CZ EN DE FR IT ES RU Change Close

Remember the new password well or put it down just in case. Because if you forget the password, you will have to reset the intercom to default values (refer to the Installation Manual of your intercom model) and lose all your current configuration changes.

If there is no DHCP server in the network or if you need to find out the IP address of your 2N IP Intercoms you could use free software 2N® IP Network Scanner which can be downloaded from 2N web.

Or you can use the link below :

https://www.2n.cz/en_GB/products/2n-network-scanner

If 2N® IP Network Scanner cannot find any 2N IP Intercom then please check if your 2N IP Intercom is fully booted up and has an access to your network. 2N® IP Network Scanner can even find units that have a static IP address from a different IP address pool than your network is using. You can also change the IP address with the usage of the 2N® IP Network Scanner, just click on the 2N IP Intercom with the right mouse button and use Config.

Once in the Weg GUI of the 2N IP Intercom, the IP address is set in section:





Uncheck the "Use DHCP Server" and in "Manual Settings" fill in the desired values according to your network setup, e.g.:

Γ	Manual Settings 🗸			
		Static IP Address	192.168.23.111	
		Network Mask	255.255.255.0	
		Default Gateway	192.168.1.1	
		Primary DNS	192.168.23.5	
		Secondary DNS		
				_

3.2. LAN Connection Setting - 2N Master Station

2N Master station is also by default using DHCP for automated network settings. The easiest way to change it is from the device touch screen.

Network Settings:

- Swipe down from the top of the screen to enter the control centre.
- Tap Settings -> AdvancedSettings (default password: 2N or the password you already set using Web Interface) -> Network -> WAN Port/Wi-Fi Port/VLAN/Web Server/802.1x/VPN/LLDP/CDP/NAT to configure the network.



4. Setting calling between 2N IP Intercom and 2N Master Station

2N IP Verso CZ | EN | DE | FR | IT | ES | RU

If you configure everything according to the following instructions you'll be able to automatically see video preview from intercoms when a call is received on the 2N Master Station as well as activate switches on 2N IP Intercoms which is necessary to rule C•CURE 9000 to open the Door. Additionally, you'll be able to call every 2N IP Intercom in the same network.

Log out

IP addresses used in the example:

- 2N IP Intercom: 10.27.24.2
- 2N Master Station: 10.27.5.211

4.1.2N IP Intercom setup

1. After you log into the intercom, go to Directory.





2. Add a new user.





3. Name the user and enter a new phone number in this format: sip:Master Station IP. In this case, it's sip:10.27.5.211.

				2N IP Verso	CZ EN DE FR IT ES RI	U Log out
¢	Directory	1	◆ Back to List			
			User Basic Information	~		1
	Users	>		Name	Master Station	
₽ ₹ %	Time Profiles			Photo	?	
	Holidays			E-Mail		
\mathbf{H}				Virtual Number		
			Add to Display >			1
			User Phone Numbers	~		1
			Number 1			
				Phone Number	sip:10.27.5.211	
				Time Profile	● [not used] ▼	0
			2N 9	IP Eye Address		
			Group cal	l to next number		

4. Assign the User(s) to the quick dial buttons



Bulk Edit Commands >

Quick Dial Buttons >



Click click click click click select the User and press Add to add a user to the editing field. To search a user in the list, use the fulltext field and the username. One quick dial button can be shared by multiple users (16 users max).

+	٩,
+	٩,
÷	٩,
÷	٩,
+	٩,
+	٩,
	• • •

5. The Phone Number (ID) field is used to identify the intercom in the Master Station. This will allow you to call the intercom directly from the Stations' call log or get a video preview and door unlock button.

€	Services	*	2N IP Verso CZ EN DE FR IT ES RU SIP 1 SIP 2 Calls Audio Video Local Calls Calling to ACS	Log out
.h			Intercom Identity ~	
<u>.</u>	Phone	>	Display Name 2N IP Verso	
	Streaming		Phone Number (ID) 1190	
X	ONVIF		Domain 10.27.24.2	
	E-Mail		Test Call	
	Mobile Key		Authentication ~	

6. If you'd like the intercom to pick up calls (from the 2N Master Station) automatically, change Call receiving mode (SIP1) to Automatic.

			2N IP Verso CZ EN DE FR IT ES RU	Log out
€	Services	*	SIP 1 SIP 2 Calls Audio Video Local Calls Calling to ACS	
_	_		General Settings >	
	Phone	>		
	Streaming		Incoming Calls ~]
\mathbf{X}	ONVIF		Call Answering Mode (SIP1) Automatic 🗸	
Ŏ			Call Answering Mode (SIP2) Always Busy ~	
	E-Mail		Local Call Receiving Mode Always Busy 🗸	
	Mobile Key		Pick up in 0 [s]	
	Automation		Answer Incoming Call by Button None ~	



7. The Master Station offers an "Open Door" button function. To use this, you should enter the intercom's Switch Code into the Master Station's configuration to open doors without having to enter this switch code manually. Firstly, this code must be defined in the intercom's configuration: Hardware>Switches>Switch#>Switch Codes or in Directory>Users>User#>User Codes.

			2N IP Verso	CZ EN DE FR IT ES RU	Log out
•	Hardware 🌣	Switch 1 Switch 2 Swite	ch 3 Switch 4	Advanced	
.1	_	✓ Switch Enabled			
6	Switches >	Output Settings >			
	Door				
X	Audio	Switch Control >			
	Camera	Activation Codes ~]
	Buttons	CODE	ACCESSIBILITY	TIME PROFILE	
	Backlight	1 00	DTMF only ~	• [not used]	• O
	Display	2	Keypad, DTMF 🗸	• [not used]	• 0
	Digital Inputs	Distinguish on/off codes			

This code is referred to as "DTMF Code" earlier in this manual.



4.2.2N Master Station setup

1. Configuration of the 2N Master Station is very straightforward. Pick one of the Door Phones from the Door Phone List and set it as follows:

Device Type: 2N

Display Name: according to your preference

Phone Number: intercom's Phone Number (ID) – as configured above

Unlock PIN: e.g. 00* – Don't forget the asterisk. This PIN must be a valid Switch code set in your intercom Switch settings. Its also "DTMF Code" in C•CURE 9000 settings.

Send Audio: Enabled

Send Video: Enabled

Video Preview: Enabled

Auto Preview: Enabled

	21 2	N® IP Pho	one D7A					
1	Status	~						
•	Account	~		Door Phone List	IP Verso	•	Delete	?
۲	Network	~		Device Type	2N	•		
•	Dsskey	~		Display Name	IP Verso		0	
ų	Features	^		Phone Number	1190		0	
	Forward & DND			Unlock PIN	•••••	٩	0	
	General Information	n		IP Cam			0	
	Audio			Send Audio in Call	ON		?	
	Intercom			Send Video in Call	ON		?	
	Transfer			Video Preview	ON		•	
	Pick up & Park			Auto Preview	ON		9	
	Remote Control			Auto Preview Recorder	OFF		Ø	
	Phone Lock		£	Uncompare	admin		9	
	ACD			Bassword	aumin		9	
	SMS			1 8539010				
	Bluetooth							
	Power LED							
	Notification Popups							
	Door Phone							



4.3.2N IP Intercom HTTP API Activation

Configuration is required on the 2N IP Intercom devices to allow the connection from C•CURE 9000.

The procedure to set up the 2N devices is as follows:

• Under Services → HTTP API make sure all APIs are enabled and set to Digest Authentication. The connection type can be Secure (HTTPS) or Unsecure (HTTP), the corresponding configuration must be set on the Communication Configuration parameters later.

Services 🛠	Services Acco	ount 1 Accou	nt 2 Account 3 Ac	ccount 4 Account 5
Phone	HTTP API Se	ervices ~		
Streaming	System API	ENABLE	Secure (TLS)	Digest
ONVIF	Switch API	✓	Secure (TLS) V	Digest ~
Automation	I/O API Audio API	✓ ✓	Secure (TLS) V	Digest ~
HTTP API >	Camera API	✓	Secure (TLS) V	Digest ~
User Sounds Web Server	Display API	✓	Secure (TLS) V	Digest ~
Audio Test	E-mail API Phone/Call API	✓ ✓	Secure (TLS) V	Digest ~
SNMP	Logging API	 ✓ 	Secure (TLS)	Digest ~

• Under one of the Account tabs, enable an account that will be used to connect from C•CURE 9000. Use the following User Privileges settings:



✓ Account Enabled

User Settings ~				
	Username	admin		
	Password	•••••	-	
User Privileges ~				
DESCRIPTION		MONITORING		CONTROL
System Access		✓		✓
Phone/Call Access		✓		~
I/O Access		✓		✓
Switch Access				✓
Audio Access				~
Camera Access		✓		
Display Access				✓
E-mail Access				✓
UID (Cards & Wiegand) Access		✓		
Keypad Access		✓		
License Plate Recognition				~